



**CENTRE FOR ALTERNATIVE DISPUTE RESOLUTION,
RAJIV GANDHI NATIONAL UNIVERSITY OF LAW, PUNJAB
AND
DR. PC MARKANDA CHAIR ON ALTERNATIVE DISPUTE RESOLUTION
PRESENTS**

*Seven-Day Capacity Building Workshop on
Online Dispute Resolution*

22nd-28th September, 2024

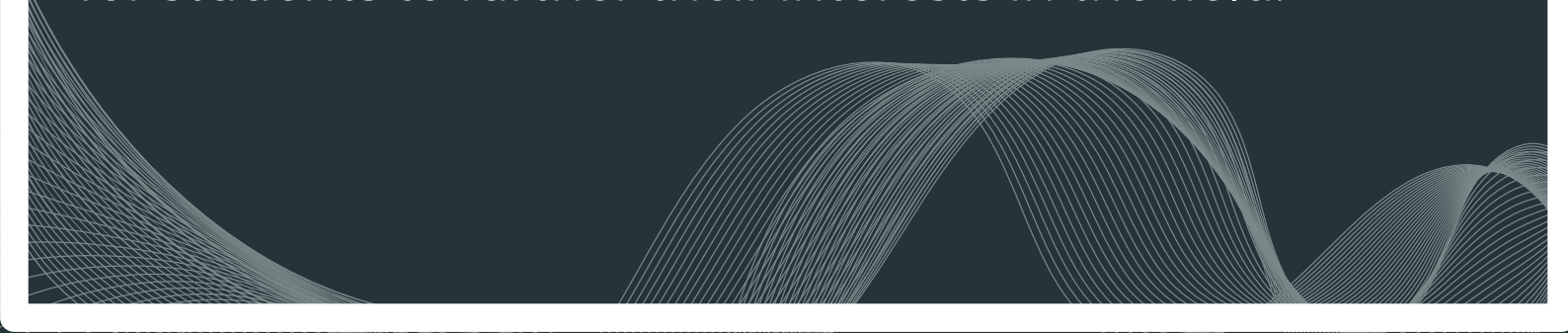


ABOUT RGNUL

Rajiv Gandhi National University of Law (RGNUL), Punjab, was established by the State Legislature of Punjab by passing the Rajiv Gandhi National University of Law, Punjab Act, (Punjab Act No. 12 of 2006). The Act incorporated a University of Law of national stature in Punjab, thereby fulfilling the need for a Centre of Excellence in Legal Education in the modern era of globalization liberalization.

ABOUT THE CENTRE

The Centre for Alternative Dispute Resolution (“CADR”) has been established to promote students’ and researchers’ interest in Alternative Dispute Resolution constituting dispute resolution methods like Arbitration, Negotiation, Mediation, and Conciliation. CADR endeavours to promote and develop ADR as a vehicle of socio-economic and political justice. The ultimate objective of the Centre is to strengthen ADR mechanisms in the country by emerging as a platform for students to further their interests in the field.

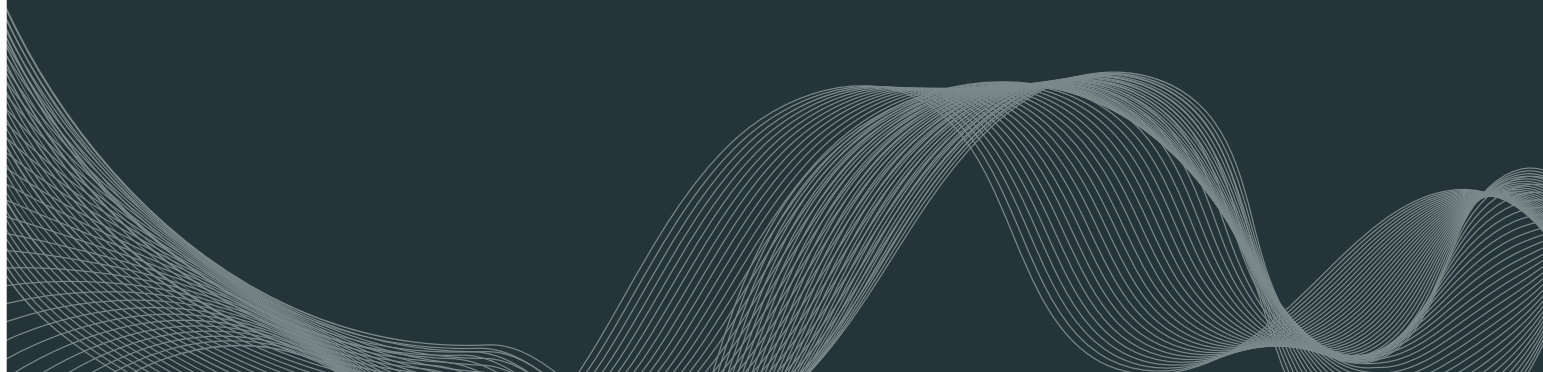


PRINCIPAL PARTNER - SAMA

Sama is a new way to resolve disputes between businesses and customers, employers and employees, landlords and tenants, professionals and clients, or anyone else – fully online, fast and cost-effective. Sama, using sophisticated technology and a network of skilled professionals makes sure that when the weekends, so does your dispute.

This initiative is a collaborative effort of industry players and impact sector leaders such as Agami, Ashoka, Omidyar Network, Trilegal, Vahura, and more who selected ODRways (now Sama), a mediation services platform founded in 2015, as the team to build an Online Dispute Resolution (ODR) platform for the future.

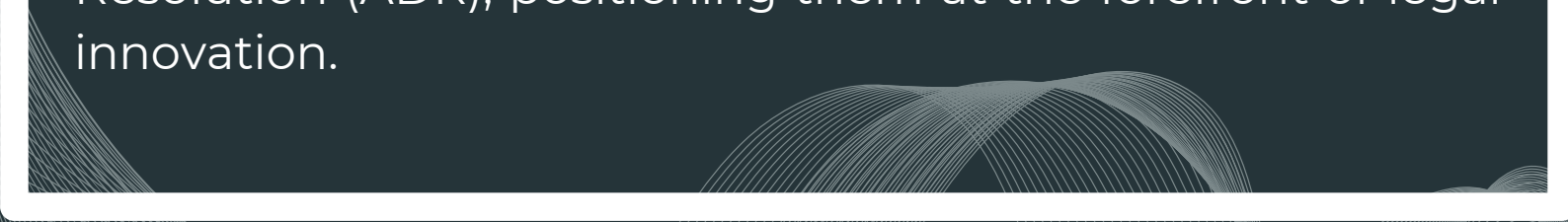
Sama helps resolve a wide variety of dispute types and sizes in almost any location. Their goal is to give you a safe, quick, cost-effective, and humane approach to resolve your dispute to your satisfaction with real practical solutions without the expense or hassle of courts and spending a lot of time.



ABOUT THE WORKSHOP

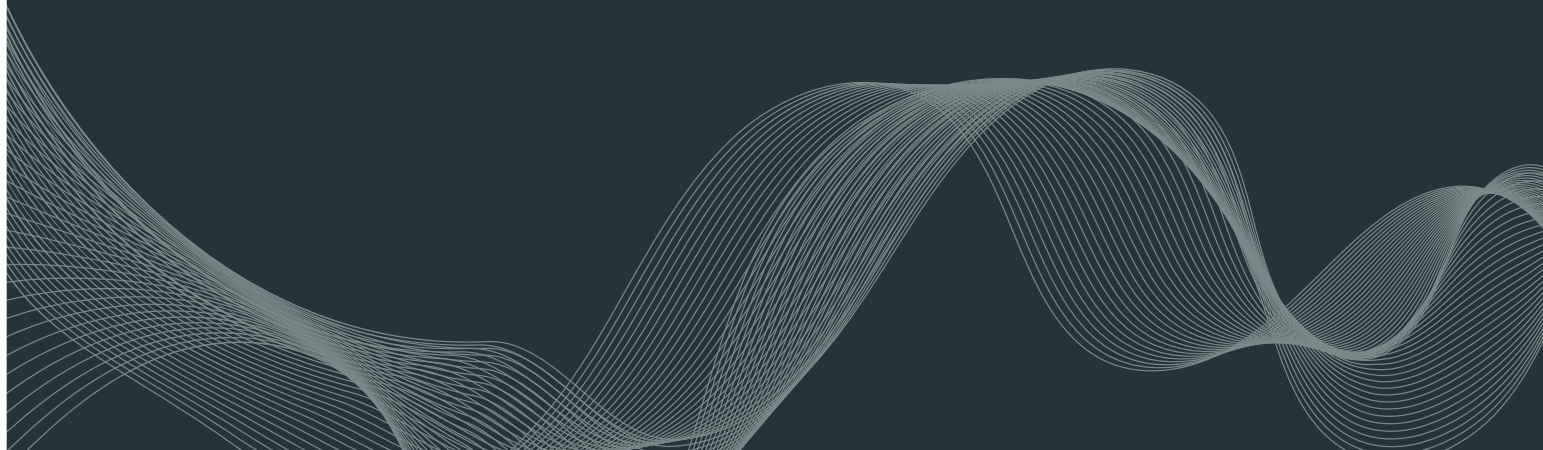
The rapid integration of technology into the justice delivery system, accelerated by the COVID-19 pandemic, has brought about a paradigm shift in how disputes are resolved. Online Dispute Resolution (ODR) has emerged as a vital tool for ensuring access to justice, offering a flexible, efficient, and cost-effective alternative to traditional courtroom proceedings. As the legal profession evolves, it is imperative for the next generation of lawyers and legal professionals to grasp the intricacies of ODR, which is quickly becoming a cornerstone of dispute resolution globally.

This seven-day Capacity Building Workshop on ODR is designed to equip students and emerging legal professionals with the essential knowledge and skills needed to navigate the complexities of this dynamic field. The workshop will delve into the nuances of ODR processes, such as online mediation and electronic arbitration, while addressing the technological, ethical, and legal challenges inherent in the practice. By participating in this workshop, participants will gain a deep understanding of the practicalities involved in ODR, preparing them for a future where traditional dispute resolution platforms may no longer be the norm. This exposure will not only enhance their competence but also broaden their career prospects in the ever-expanding field of Alternative Dispute Resolution (ADR), positioning them at the forefront of legal innovation.



HOW WILL THIS COURSE HELP YOU?

- Give a basic understanding of Online Dispute Resolution.
- Teach skills and techniques required in Online Dispute Resolution.
- Teach you the difference between an online and offline mode of dispute resolution.
- Teach the essentials and the psychology of online conflicts.
- Teach the basic skills required to become effective online mediators and arbitrators.
- Highlight various career opportunities in ADR, particularly in this digital era.
- Help you understand various domestic Online Dispute Resolution platforms.



OUTLINE OF THE WORKSHOP

The course contains 8 modules:

Module 1: Introduction to Online Dispute Resolution (ODR) CLASS 1 – 1.30 hrs [30 mins discussion]

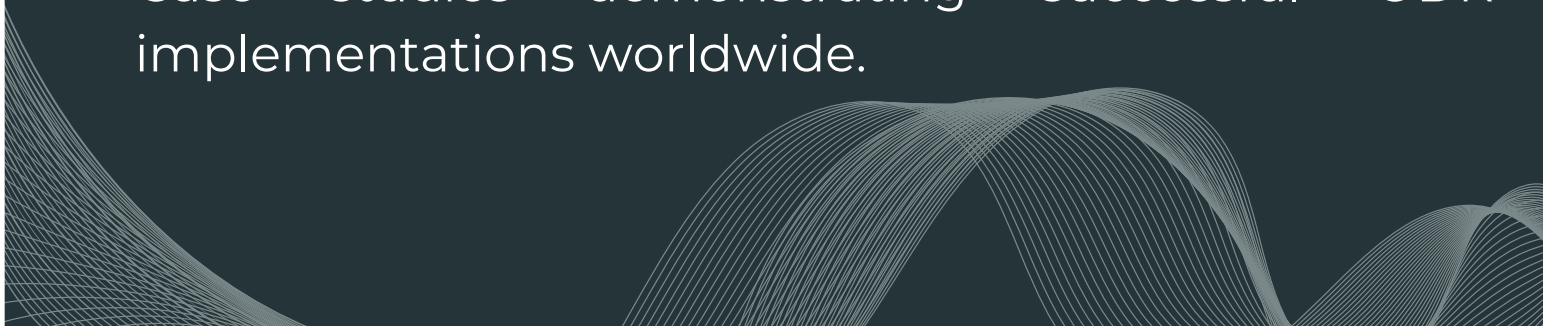
Objectives:

- Provide a foundational understanding of ODR.
- Discuss the impact of the COVID-19 pandemic on the justice system and the shift towards ODR.
- Overview of how technology has integrated into legal systems globally, with a focus on India.

Topics Covered:

- Definition and importance of ODR.
- The evolution of ODR in response to the pandemic.
- Comparison between traditional dispute resolution and ODR.
- Introduction to key ODR processes: online mediation, and electronic arbitration.

Unique Exposure:

- Analysis of India's judiciary's role in legitimizing ODR.
 - Case studies demonstrating successful ODR implementations worldwide.
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OUTLINE OF THE WORKSHOP

Module 2: Deep Dive into ODR Processes - CLASS 2 – 1.30 hrs [30 mins discussion]


Objectives:

- Provide an in-depth understanding of the ODR process.
- Highlight the unique aspects of conducting mediation and arbitration online.

Topics Covered:

- Stages of ODR: Initiation, Negotiation, Mediation, and Arbitration.
- Roles and responsibilities of parties, mediators, and arbitrators in ODR.
- Practical demonstration of a simulated ODR process.
- Tools and technologies used in ODR platforms.

Unique Exposure:

- Live demonstration of an ODR session using actual ODR platforms.
 - Interactive participation in a mock ODR session.
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OUTLINE OF THE WORKSHOP

Module 3: Effective Communication and Facilitation in ODR - CLASS 3 – 1.30 hrs [30 mins discussion]

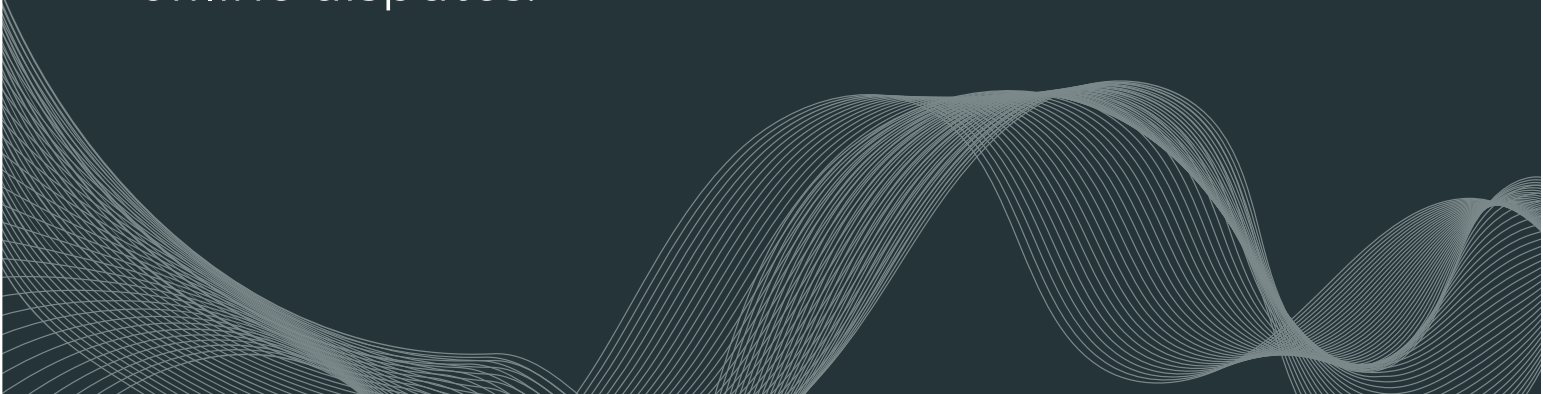
Objectives:

- Teach communication techniques and facilitation skills required for ODR.
- Understand the psychology of online conflicts and how to manage them.

Topics Covered:

- Techniques for effective online communication.
- Managing emotions and ensuring clarity in online dispute resolution.
- Psychological aspects of online conflict resolution.
- Structuring and facilitating online mediation sessions.

Unique Exposure:

- Practical exercises in online communication and conflict management.
 - Insights into the psychological dynamics of online vs. offline disputes.
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OUTLINE OF THE WORKSHOP

Module 4: Technology in ODR: Tools, Platforms, and Innovations - CLASS 4 – 1.30 hrs [30 mins discussion]

Objectives:

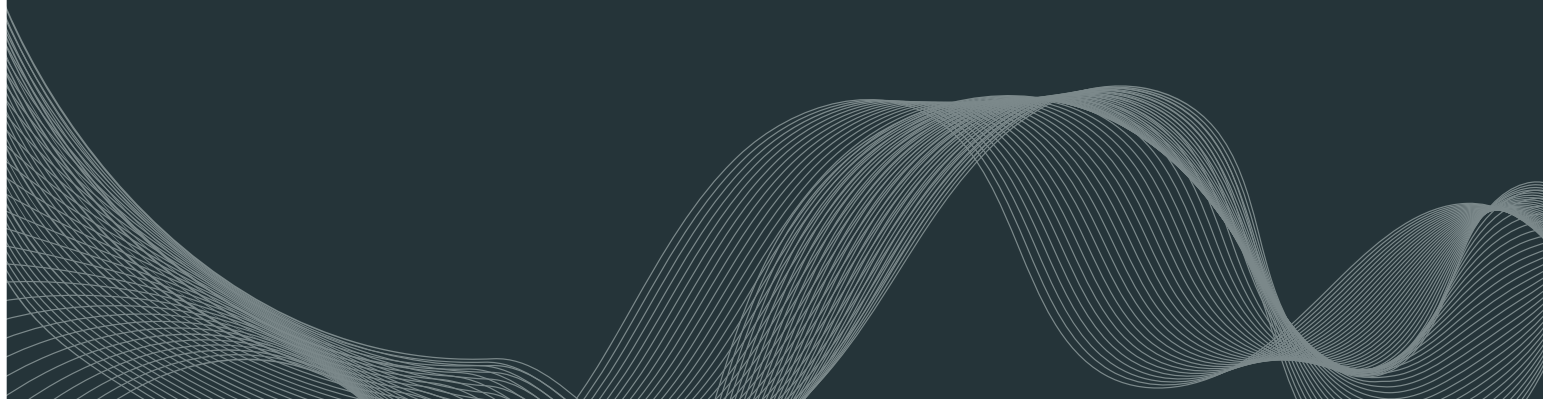
- Familiarize participants with the technological tools and platforms used in ODR.
- Discuss innovations in ODR technology and their future potential.

Topics Covered:

- Overview of popular ODR platforms in India and globally.
- Features and functionalities of leading ODR tools.
- Integration of AI and blockchain in ODR.
- Legal implications and data security in ODR.

Unique Exposure:

- Hands-on experience with leading ODR platforms.
- Exploration of cutting-edge technologies like AI and blockchain in the context of ODR.



OUTLINE OF THE WORKSHOP

Module 5: Legal Framework and Regulatory Considerations in ODR - CLASS 5 – 1.30 hrs [30 mins discussion]

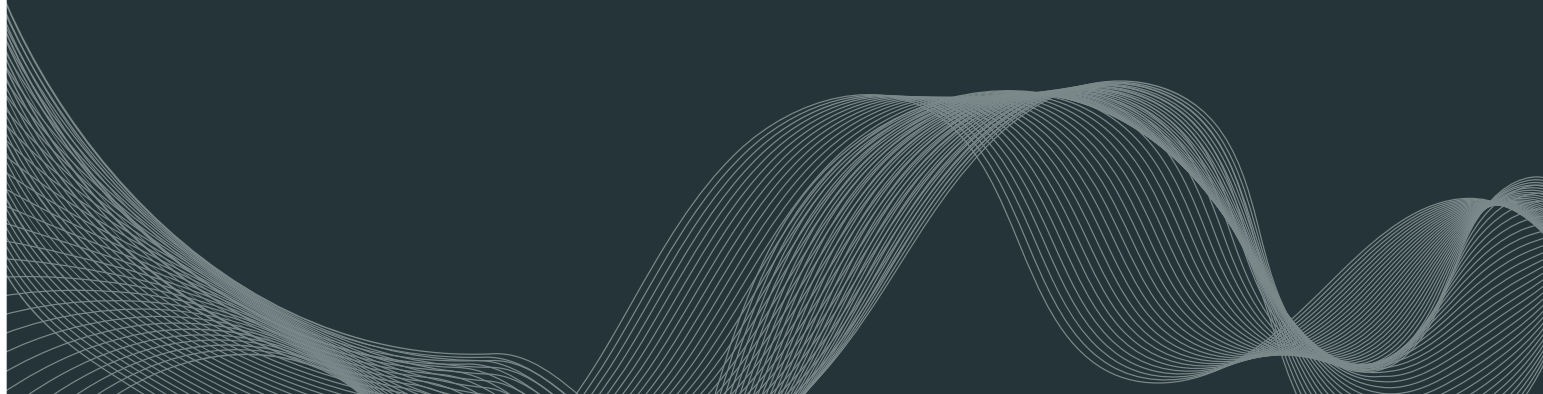
Objectives:

- Understand the legal framework governing ODR.
- Discuss regulatory considerations and compliance requirements.

Topics Covered:

- Domestic and international regulations governing ODR.
- Legal enforceability of ODR outcomes.
- Compliance with data protection laws and ethical considerations.
- Future legal trends and challenges in ODR.

Unique Exposure:

- Examination of real-world legal cases involving ODR.
 - Expert panel discussion on regulatory challenges in ODR.
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OUTLINE OF THE WORKSHOP

Module 6: ODR in Specific Sectors: Applications and Case Studies - CLASS 6 – 1.30 hrs [30 mins discussion]

Objectives:

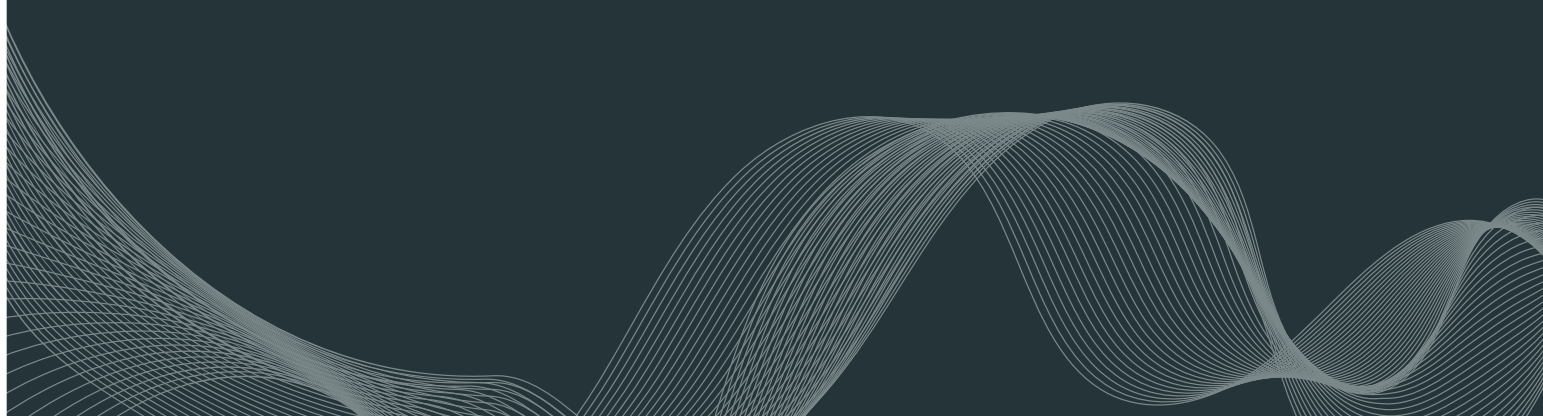
- Explore the application of ODR in various sectors.
- Analyze case studies to understand the practical implementation of ODR.

Topics Covered:

- ODR in commercial disputes, family law, consumer disputes, and more.
- Criteria for selecting disputes suitable for ODR.
- Sector-specific challenges and solutions in ODR.
- In-depth analysis of landmark ODR case studies.

Unique Exposure:

- Sector-specific workshops and simulations.
- Analysis of high-profile ODR cases and their outcomes.



OUTLINE OF THE WORKSHOP

Module 7: Building a Career in ODR: Opportunities and Pathways - CLASS 7 – 1.30 hrs [30 mins discussion]


Objectives:

- Provide insights into career opportunities in ODR.
- Guide participants on building a successful practice in ODR.

Topics Covered:

- Essential skills and competencies for ODR practitioners.
- Career pathways: Becoming a mediator, arbitrator, or ODR platform specialist.
- Opportunities for specialization in niche areas within ODR.
- Networking and professional development in the field of ODR.

Unique Exposure:

- Career planning sessions with experienced ODR professionals.
 - Personalized guidance on building an ODR practice.
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OUTLINE OF THE WORKSHOP

Module 8: Future of ODR: Trends, Challenges, and Innovations - CLASS 8 – 1.30 hrs [30 mins discussion]

Objectives:

- Discuss the future trends and challenges in ODR.
- Explore potential innovations that could shape the future of dispute resolution.

Topics Covered:

- Emerging trends in ODR and the legal tech industry.
- Challenges in scaling and mainstreaming ODR.
- The role of AI, VR, and other emerging technologies in the future of ODR.
- Predicting the next decade of ODR and its impact on traditional legal systems.

Unique Exposure: Future-focused panel discussion with industry leaders. Exploration of futuristic ODR scenarios using cutting-edge technology.

Note- Resource Persons have the discretion to alter the sub-topics of a module without any change in the given module.

***A Certificate of Participation will be provided to all attendees.**

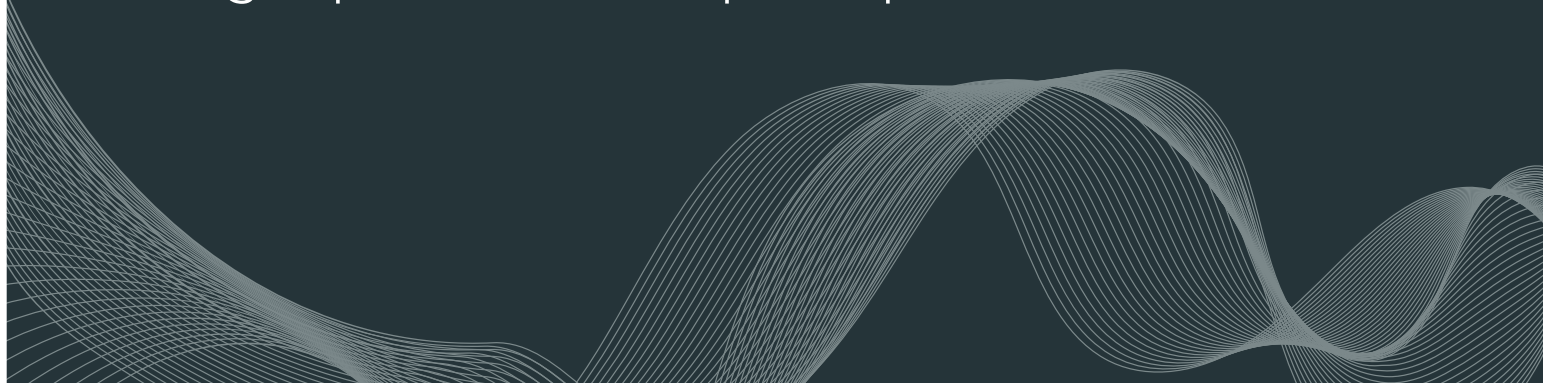


WHO IS THIS COURSE FOR?

- Undergraduate, postgraduate, and advanced students of law
- Young and experienced lawyers (both litigators and those working in law firms)
- Individuals looking to work in the field of access to justice
- Academicians looking to enhance their knowledge of ODR
- Individuals, entrepreneurs, and professionals with interest in Alternative Dispute Resolution
- Anybody with interest in Legal Technology and Innovation

ABOUT THE RESOURCE PERSONS

The workshop will be conducted by esteemed professionals and industry experts in the field of Online Dispute Resolution (ODR), bringing a wealth of practical experience and knowledge to ensure a comprehensive learning experience for all participants.



EVENT DETAILS

Steps to enrol for the Workshop:

1. Click on the following link for the payment and select “Workshop on Online Dispute Resolution”: [Payment Link](#).
2. After making the payment under the requisite head, kindly fill in the [Google form](#) with the required information.

Note: The above-mentioned steps are mandatory requirements for successful registration.

Participation Details

- Limited to **60** participants, on a first come first serve basis.

Registration Fees

- For RGNUL Students: ₹300
- For Non-RGNUL Participants: ₹800 + GST

Important Dates

- Last Date of Registration: 15th September 2024
- Workshop Dates: 22nd September 2024 to 28th September 2024

Timings

- Sunday: 10:00 AM to 2:30 PM
- Weekdays: 5:00 PM to 7:00 PM

Note: Timings are subject to change based on speaker availability.



PATRON-IN-CHIEF

Professor (Dr.) Jai S. Singh
Vice-Chancellor, RGNUL, Punjab

PATRON

Professor (Dr.) Anand Pawar
Registrar, RGNUL, Punjab

FACULTY CO-ORDINATORS

Dr. Gurmanpreet Kaur
Associate Professor of Law
RGNUL, Punjab

Dr. Ankit Srivastava
Assistant Professor of Law
RGNUL, Punjab

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